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Columbus, Ohio

Program leader with 22 years in IT, 13 in the US, who runs the programs where AI meets real operations: plants, warehouses, stores and ERP. Has governed 12+ concurrent AI and data programs for Nissan North America, now leads two AI programs for SPX Technologies, and has delivered for 20+ organizations including Costco, Target, Capital One, Abercrombie & Fitch and the State of Delaware. Builds PMOs, runs steering committees and vendor SOWs, and brings a validation-first discipline to responsible AI.

$60M+	$5M / yr	$40M	12+	20+
documented business results	savings from a GenAI tool at Nissan	inventory recovered at Big Lots	AI and data programs governed at once	enterprise clients in 3 countries

Experience

Program Manager, AI and Data Platforms — Dec 2024 to present

Random Trees, Houston, TX. Clients: SPX Technologies, Nissan North America

- **SPX:** Lead two AI programs for the VP of Digital and AI, including AI extraction of about 20,000 purchase orders a year straight into JD Edwards; secured security review and Technical Architecture Board approval and govern multiple vendors through SOWs and change orders.
- **Nissan:** Governed 12+ data and AI programs; delivered a GenAI and RAG insight tool credited with USD 5M in annual savings and procurement automation that returned 15,000+ buyer hours a year, the equivalent of about 7 full-time buyers.
- Built the Nissan EPMO and moved 12+ Waterfall programs to Agile, raising delivery predictability about 30% and speeding critical-path escalation about 50%.

Technical Program Manager and Delivery Manager — Sep 2018 to Dec 2024

Everest Technologies, Columbus, OH

- **Big Lots:** Led root cause and a three-phase stabilization across IBM Sterling OMS, Manhattan WMS and NCR POS that recovered USD 40M in inventory discrepancies.
- **Abercrombie & Fitch:** Led the Klarna buy now, pay later rollout across ecommerce and store POS in the US and international waves, contributing to a USD 19M revenue increase.
- **T. Marzetti:** Ran 8+ concurrent programs including a legacy ERP to SAP upgrade; moved 25 reporting systems to Power BI, saving about USD 800K in licensing.
- **ODW Logistics and State of Delaware:** Ran 8 delivery pods on a 200+ client 3PL platform (incidents down 30%) and Medicaid MMIS and eligibility programs under CMS rules (data defects down 35%).

Product Manager, Product Data — 2017 to 2018

Winsupply, Dayton, OH. Informatica MDM for 600+ distribution companies; master data accuracy up 25%.

Project Manager, Warehouse and Supply Chain — 2014 to 2017

Tech Mahindra Americas. Abercrombie & Fitch WMS, RMS and OMS with teams in the US, India and Canada; LyondellBasell SAP ECC.

Project Lead, Client Delivery — 2010 to 2014

Infosys, Dublin. 10+ global programs for Capital One, Target and Aer Lingus with teams of 30+; raised 6 client projects from CMMI Level 3 to Level 5.

Earlier, 2003 to 2010: Accenture (life insurance platform for 40+ carriers), Capgemini (Europe's first mobile number portability, KPN Telfort), IBM (Deutsche Bank derivatives), and Reliance Industries, where a Retalix fuel retail rollout grew from 3 to about 2,300 outlets.

Leadership

- EPMO and PMO setup
- Steering and C-level reporting
- Vendor, SOW and change orders
- Budget, forecast and RAID
- Agile, SAFe and hybrid delivery
- Architecture and security approvals

Platforms

GenAI, LLM and RAG
Azure AI, Azure OpenAI, AWS

Data
Snowflake, Power BI, Python

ERP
JD Edwards, SAP, Oracle

Supply chain and retail
Manhattan, HighJump, Sterling OMS, NCR POS

Credentials

PMP
Project Management Institute

Certified ScrumMaster
Scrum Alliance

Ethics of AI
University of Helsinki

MS, Data Science and Applied AI
Eastern University, expected 2027

BE, Electronics and Instrumentation
Karunya Institute of Technology

Responsible AI

Writes at echoethics.com on the cost of unvalidated AI in operations; keeps model validation and responsible AI documentation in every AI program.